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21. The doctor(s) explained things in a way you could understand
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23. The doctor(s) listened to what you had to say
24. You received updates in a timely manner
25. Discussions with your doctor(s) about where you would be cared
26. Discussions with your doctor(s) about the use of life sustaining technologies
27. You have come to understand what to expect in the end stage of your illness
28. Your role in decision making regarding your medical care?
29. The level of confidence in the ability of a family member or friend to help you
30. Discussions involving who would make decisions for you
31. You were able to talk comfortably about your illness, dying, and death
32. Your relationships with who you care about were strengthened
33.You were not a burden on your family or others you care about?
34. You had family or friends to support you when you felt lonely or isolated
35. The level of confidence you felt in your own ability to manage your illness
36.You were able to contribute to others in a meaningful way
37. You did special things you wanted to do
38. You were at peace

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22. Doctor(s) explained things in a straightforward, honest manner 23. The doctor(s) explained things in a way you could understand 24. You received consistent information about your relative's condition 25. You received updates in a timely manner 26. Doctor(s) listened to what you had to say 27. Discussions about where your relative would be cared for if he or she were to get worse 28. Level of confidence you felt in your ability to help your relative manage his/her illness 29. Discussions with the doctor(s) about the use of life sustaining technologies 30. You have come to understand what to expect at the end stage of your relative's illness 31 Your role in decision-making regarding your relative's medical care 32. Discussions with your relative during the past month about wishes for future care 33. You were able to talk comfortably with your relative about his/her illness, dying, and death). The environment or the surroundings in which your relative was cared for
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24. You received consistent information about your relative's condition 25. You received updates in a timely manner 26. Doctor(s) listened to what you had to say 27. Discussions about where your relative would be cared for if he or she were to get worse 28. Level of confidence you felt in your ability to help your relative manage his/her illness 29. Discussions with the doctor(s) about the use of life sustaining technologies 30. You have come to understand what to expect at the end stage of your relative's illness 31. Your role in decision-making regarding your relative's medical care 33. You were able to talk comfortably with your relative about his/her illness, dying, and death	2.Doctor(s) explained things in a straightforward, honest manner
25.You received updates in a timely manner 26.Doctor(s) listened to what you had to say 27.Discussions about where your relative would be cared for if he or she were to get worse 28.Level of confidence you felt in your ability to help your relative manage his/her illness 29.Discussions with the doctor(s) about the use of life sustaining technologies 30.You have come to understand what to expect at the end stage of your relative's illness 31.Your role in decision-making regarding your relative's medical care 32.Discussions with your relative during the past month about wishes for future care 33.You were able to talk comfortably with your relative about his/her illness, dying, and death	3. The doctor(s) explained things in a way you could understand
26.Doctor(s) listened to what you had to say 27.Discussions about where your relative would be cared for if he or she were to get worse 28.Level of confidence you felt in your ability to help your relative manage his/her illness 29.Discussions with the doctor(s) about the use of life sustaining technologies 30.You have come to understand what to expect at the end stage of your relative's illness 31 Your role in decision-making regarding your relative's medical care 32.Discussions with your relative during the past month about wishes for future care 33.You were able to talk comfortably with your relative about his/her illness, dying, and death	4. You received consistent information about your relative's condition
27. Discussions about where your relative would be cared for if he or she were to get worse 28. Level of confidence you felt in your ability to help your relative manage his/her illness 29. Discussions with the doctor(s) about the use of life sustaining technologies 30. You have come to understand what to expect at the end stage of your relative's illness 31. Your role in decision-making regarding your relative's medical care 32. Discussions with your relative during the past month about wishes for future care 33. You were able to talk comfortably with your relative about his/her illness, dying, and death	5. You received updates in a timely manner
28. Level of confidence you felt in your ability to help your relative manage his/her illness 29. Discussions with the doctor(s) about the use of life sustaining technologies 30. You have come to understand what to expect at the end stage of your relative's illness 31 Your role in decision-making regarding your relative's medical care 32. Discussions with your relative during the past month about wishes for future care 33. You were able to talk comfortably with your relative about his/her illness, dying, and death	5.Doctor(s) listened to what you had to say
29.Discussions with the doctor(s) about the use of life sustaining technologies 30.You have come to understand what to expect at the end stage of your relative's illness 31Your role in decision-making regarding your relative's medical care 32.Discussions with your relative during the past month about wishes for future care 33.You were able to talk comfortably with your relative about his/her illness, dying, and death	7.Discussions about where your relative would be cared for if he or she were to get worse
30.You have come to understand what to expect at the end stage of your relative's illness 31Your role in decision-making regarding your relative's medical care 32.Discussions with your relative during the past month about wishes for future care 33.You were able to talk comfortably with your relative about his/her illness, dying, and death	3. Level of confidence you felt in your ability to help your relative manage his/her illness
31 Your role in decision-making regarding your relative's medical care 32.Discussions with your relative during the past month about wishes for future care 33.You were able to talk comfortably with your relative about his/her illness, dying, and death	P.Discussions with the doctor(s) about the use of life sustaining technologies
32.Discussions with your relative during the past month about wishes for future care 33.You were able to talk comfortably with your relative about his/her illness, dying, and death). You have come to understand what to expect at the end stage of your relative's illness
33.You were able to talk comfortably with your relative about his/her illness, dying, and death	Your role in decision-making regarding your relative's medical care
	2.Discussions with your relative during the past month about wishes for future care
A Your solutionship with your soluting was strongthaned during the past month	3. You were able to talk comfortably with your relative about his/her illness, dying, and death
54. Four relationship with your relative was strengthened during the past month	4. Your relationship with your relative was strengthened during the past month
35.Level of confidence you felt in your relative's ability to manage his/her own illness	5.Level of confidence you felt in your relative's ability to manage his/her own illness
36. You had enough time and energy to take care of yourself	5. You had enough time and energy to take care of yourself
37. You had family or friends to support you when you felt lonely or isolated	7. You had family or friends to support you when you felt lonely or isolated
38. You were able to contribute to others in a meaningful way	3. You were able to contribute to others in a meaningful way
39. You and your relative did special things you wanted to do	. You and your relative did special things you wanted to do
40.You were at peace	

CanHelp Caregiver Questionnaire version 11 Nov 2014

Domain Items

CanHelp Patient Version

Domain #1 : Illness Management Q6,Q7,Q8,Q9,Q10,Q11,Q12,Q13,Q14,Q17,Q18,Q19,Q20,Q31 Domain #2 : Communication Q21, Q22, Q23, Q24, Q25 Domain #3 Relationship with the doctors Q2, Q3, Q4, Q5 Domain #4 Role of the family Q16, Q30, Q32, Q33, Q34, Q35 Domain #5 Your well-being Q15, Q36, Q37, Q38 Domain #6 Decision Making Q26, Q27, Q28, Q29

CanHelp Caregiver Version

Domain #1 : Communication and decision making Q23, Q24, Q25, Q26, Q27, Q28 Domain #2 :Illness managment Q12, Q13, Q14, Q15, Q16, Q19, Q20, Q21, Q22, Q33 Domain #3 : Characteristics of doctors and nurses Q7, Q8, Q9, Q10, Q11 Domain #4 : Your involvement Q18, Q29, Q30, Q31, Q32, Q34, Q35 Domain #5 : Your needs Q17, Q36, Q37, Q38, Q39, Q40 Domain #6 : Relationship with the doctors Q3, Q4, Q5, Q6

How to caluculate domain and summary scores :

- (1) The "Overall" satisfaction score is the unweighted average of all answered questions. The six domain scores are the unweighted average of non-missing questions specific to each domain.
- (2) The domain scores were considered missing if more than half of the responses for that domain were missing.
- (3) All scores were re-scaled to range between 0 (worst possible value) and 100 (best possible value).